

## “ Consider Myself A Survivor!”

From Recent ID Theft Customer J.R. in Georgia:

I am a recent survivor of identity theft. I consider myself a survivor rather than a victim primarily because of the help I received from ID Theft Assist. When I first received word that my identity had been stolen I did not know what to do. I immediately began contacting my credit card companies and the credit agencies to determine the magnitude of the problem and to hopefully gain answers on what to do. I accessed the Federal Trade Commissions website and contacted my local police department. After contacting ID Theft Assist I found that each of these actions were important to successfully surviving identity theft.

ID Theft Assist eliminates the guesswork in resolving an identity theft occurrence. When I first called ID Theft Assist, the representative walked me through the company's procedures for resolving identity theft disputes. We reviewed my credit report line-by-line to uncover discrepancies and developed a game plan for moving forward. The representative did not just tell me who and where to call, but placed calls and wrote letters to creditors and other agencies on my behalf. The representative stayed in close contact with me during this time. He provided me status updates and informed me of correspondence I could expect to receive in the mail.

For me, working with ID Theft Assist removed the fear and anxiety associated with identity theft. I had someone on my team with experience that guided me through the process. ID Theft Assist transformed me from victim to survivor. When I was working through the process on my own I felt like a victim open to attack, guessing at how to resolve the problem. With ID Theft Assist, I feel like a survivor. I feel comfortable that all the damage done has been identified and cured, and all possible points of re-injury with respect to this occurrence has been closed. ID Theft Assist provides a great service, and I feel very fortunate to be a customer.

IDTheft Assist™ Service is provided by these outstanding partners:



ft Assist  
Sponsored by:



Questions?

Call toll free: 1- 800-221-3083

DC Area: 703-256-7800

[www.massbenefits.com](http://www.massbenefits.com)

Mass Benefits  
PO Box 828  
Annandale, VA 22003



# One call. One solution.



## Will You Be A Victim?

According to a Federal Trade Commission 2003 study on Identity Theft, American spent close to 300 MILLION hours in 2002 resolving problems caused by identity theft. From writing letters to fighting creditors, identity theft costs victims time, money, and peace-of-mind.

If you have not experienced the frustration of having your identity stolen, odds are you know somebody who has. As the fast growing white-collar crime in America, the number of identity theft victims will only grow. Even the FTC Director of Consumer Protection admitted when he said:

**“What we’re seeing increasingly is ID theft that occurred because some insider sees information and steals it from a company.**

**It may be an ID list or a customer list. And there’s very little a consumer can do to prevent that”**

If there is no true prevention, then it is the recovery that can turn an ID theft victim into a ID theft survivor.

Most ID theft victims are overwhelmed by the complexity of the procedures necessary to undo the damage of Identity Theft.



## Or A Survivor?

ID Theft Assist is the only true third party recovery service for identity theft victims. While many “recovery” programs will tell you what to do, the representatives at our 24-hour-a-day, 7 day-a-week Emergency Call Center actually do the recovery work for you. Some of the highlights of the service include:

- Capture all necessary information, including credit history, with “real-time” technology and identify fraudulent accounts.
- Obtain list of creditors to be contacted and contact them with separate itemized fraudulent account statements for each fraudulent occurrence.
- Report the fraudulent activity to the local authorities and forward this report to creditors.
- Notify the fraud department of participant’s creditors.
- Notify all three major credit-reporting agencies of the ID theft.
- Translate whenever necessary such as when caller is overseas and needs help communicating with the local police in order to file a report.
- Provide emergency cash advance when theft occurs away from home.
- Determine best legal action to take against creditors or how to work with credit bureaus if creditors are not cooperative in removing fraudulent entries from participant’s credit report.
- Offer unlimited telephone access 24/7 to Master level consultants to help participant alleviate the stress and anxiety caused by Identity Theft.



### ENROLLMENT FORM

\*Name: \_\_\_\_\_

\*Sex: \_\_\_\_\_ \*DOB: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

\*Address: \_\_\_\_\_

Address/Apt./Suite: \_\_\_\_\_

\*City: \_\_\_\_\_ \*State: \_\_\_\_\_

\*Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

\*E-mail: \_\_\_\_\_

\*Type of Coverage:  Individual \$85.00/yr.  Family \$95.00/yr.

Fields marked by a \* are required entries.

#### Method of Payment

Check

Visa

MasterCard

American Express

Credit Card \_\_\_\_\_ Exp. date \_\_\_\_\_

Signature (required for all for forms of payment)

\*Family members eligible for coverage are your spouse, children age 21 and under living with you or children age 25 and under that are full-time students, and parents living with you.

Coverage will begin the first of the month following receipt of this enrollment form and will continue for one year.

Please send enrollment form to:

**Mass Benefits Consultants**  
P.O. Box 828  
Annandale, VA 22003